



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant : Russell Andrew Straub  
Application No. : 10/771,275  
Filed : 02/02/2004  
Title : RESPONSE MANAGEMENT DEVICE PROVIDING STATISTICAL TRACKING OF CONTACTS  
Technology Unit : 3692  
Examiner : Poinvil, Frantzy  
Attorney Docket No. : 331p-Loanbright

Mr. Poinvil  
United States Patent and Trademark Office

**RESPONSE AND AMENDMENT**

Dear Mr. Poinvil;

The applicant sincerely thanks the Examiner for the Examiner's efforts in this matter, most recently the telephone conference of November 10<sup>th</sup>.

The Examiner's suggestions from the telephone conference and Office Action are hereby incorporated into the claims. No arguments are presented.

Please amend the above referenced patent application as follows.